



Get started with AppsAnywhere

The new way to access your Windows 10 managed desktop remotely – anywhere, on any device*

Five things you need to know:

1. Install the Citrix Workspace app directly on your personal device(s) – *not* on the PC you remote into via the ACN Remote Access Service
2. Your virtual UMD Desktop is just like a brand new device so you'll need to personalise it the first time you use it, (e.g. add shared mailboxes, calendars and desktop shortcuts)
3. You can't access the M: drive – move your files to your personal OneDrive and stop using the M: drive
4. Your departmental shared drives are on the Z: drive
5. You need a licence to access Adobe Acrobat 2020 (Note: Acrobat Pro is not available in AppsAnywhere)

* See [Prerequisites for using Citrix Workspace](#)

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[https://help.uis.cam.ac.uk/
appsanywhere](https://help.uis.cam.ac.uk/appsanywhere)

Install the Citrix Workspace app (recommended)

1. Download the app from the Citrix website:
<https://www.citrix.com/workspaceapp/>
2. Follow the set-up instructions for your device:
[Windows](#) | [macOS](#) | [Linux](#) | [iPhone](#) | [iPad](#) | [Android](#)

...or use the Citrix web app in your browser

1. Go to: <https://anywhere.cam.ac.uk>
2. Select **Employee Users** and log in with your CRSid and Raven password.

Quick tour of the Citrix Workspace interface

This page shows you how to navigate and customise your Citrix Workspace interface to help you work efficiently: [Finding your apps, desktops and files](#)

OneDrive replaces the M: drive as your home drive

The M: drive is being retired and your 5TB personal OneDrive for Business file store will become your default *Documents* folder to ensure all your files are synced across all your devices. You will need to use the automated tool to switch from M: drive to OneDrive.

See: [Retirement of the UAS M: drive](#)

Departmental shared drives have moved to the Z: drive

As a result of moving everything to the cloud, institutional shared drives are now on the Z: drive in AppsAnywhere (see: [Departmental shared drives](#) for full details of the new drive mappings).

1. Open the **Z: drive** and find your shared drives.
2. Navigate down through your institution's shared folder until you find the files you are familiar with.

TIP: create a drive mapping or a desktop shortcut for your shared folder(s) to avoid having to navigate through the Z: drive every time.

Printing

When you use your UMD Windows desktop, your device's local printer should already be set as the default. You shouldn't need to install or configure anything, but there's troubleshooting advice here: [Printing in AppsAnywhere](#)

Getting help

First, check the online help: [Get started](#) | [FAQs](#) | [Troubleshooting](#)

If you still need help, please email the UIS Service Desk: servicedesk@uis.cam.ac.uk