Working in a federated structure

31 Colleges
150 Departments
Non-School Institutions
A large periphery
One central IT provider?
Why re-invent the wheel?
Anti-malware service

- The University has a generous site licence for McAfee VirusScan and ePolicy Orchestrator

- Three flavours:
  - Standalone
  - Locally managed
  - Centrally managed

https://help.uis.cam.ac.uk/user-accounts-security/security/antivirus-individuals

Photo credit: Flickr user Abraxas3D Creative Commons licence
Managed Desktop services

- Three flavours, currently being consolidated:
  - MCS
  - ACN
  - ISS

ERP

- Many, many systems, including:
  - CamSIS (Student Records)
  - CUFS (Finance)
  - CHRIS (HR)

- You don’t need to worry about these — just give the user a working browser!

https://www.itservices.cam.ac.uk/services/central-systems-and-management-reporting
Domain management

- Domain registration (subject to policy)
- Managed Mail Domains
- Managed Zone Service
- Managed Web Sites:
  - MWS
  - Falcon
  - Drupal

https://www.uis.cam.ac.uk/az

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Network Security Engineering

- Computer Emergency Response Team (cert@cam.ac.uk)
- Managed Firewall Service
- Intrusion Detection and Prevention
- Virtual Private Networking

https://help.uis.cam.ac.uk/user-accounts-security/security/for-it-staff
Training

• Not just for end-users
• Taught, self-teach, and online courses
• Work toward internationally recognised certifications

https://training.cam.ac.uk/theme/itstaff?providerId=36407
Reprographics

- Books, theses and lecture notes
- Large format colour printing (eg for conference posters)

https://help.uis.cam.ac.uk/devices-networks-printing/professional-print-services/printroom

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IF YOU REMEMBER NOTHING ELSE FROM TODAY, REMEMBER THIS!

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Any questions?

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Thank you . . .